**Statement of Impartiality**

Impartiality is one of the core values of National Cleaner Production Centre (NCPC) and a key part of the Code of Ethics. Safeguarding the impartiality of activities delivered by NCPC in the Eco Label Certification process is key to protecting the credibility, ensuring customer satisfaction. As the Certification body, NCPC ensures that none of its assignments will cause any conflict of interests which would hinder the impartiality of activities. NCPC has a panel of impartiality committee, who oversees the rules and guidance of our impartiality process implemented and adhering to. Members of this committee External experts and their impartiality in certification activities has been assured by obtaining confidentiality statements signed. Conflict of Interest and objectivity are further covered through signing the non-conflict of interest statement by all the certification staff in the NCPC certification management system. This ensures all certification activities are conducted in an independent and impartial manner.

**Samantha Kumarasena**

Chief Executive Officer

National Cleaner Production Centre